

As we all continue to navigate through this public health crisis together, Safeway is continuing to do everything we can to prioritize the health and safety of our customers, our communities, and our associates, and to ensure our customers have access to the food, medications, and other essential goods they need at this critical time.

We have implemented several steps to ensure the safety of the people who shop in and work in our stores. For example:

- **Plexiglass:** As an added precaution in our ongoing efforts to help prevent the spread of COVID-19, we have installed plexiglass sneeze guards at every check-stand, at customer service, and at the Pharmacy counter. The Plexiglas will serve as protective barrier between customers and cashiers and provide added reassurance and peace of mind.
- **CDC Cleanliness Guidelines:** We regularly remind our associates to follow all CDC guidelines for frequent hand washing, hand sanitizer use, and surface cleaning.
- **Running Clean Stores:** We've taken enhanced measures to clean and disinfect all departments, restrooms and other high-touch points of the store throughout the day, as well as a deep cleanse at the end of each business day. Cart wipes and hand sanitizer stations continue to be available at key locations within the store for your convenience.
- **Adjusted Store Hours:** Many of our stores have adjusted their hours to give our teams the time they need to restock shelves and get ready to serve the community.
- **Social Distancing:** We have placed posters around the store to remind our customers to practice social distancing and remain six feet – essentially two shopping carts – apart to avoid coming in contact with anyone who may have been infected by COVID-19 but not yet be exhibiting symptoms. We are constantly looking for solutions to help us improve this practice in our stores.
- **Dedicated Shopping Windows:** We have set aside dedicated shopping hours for senior citizens and other at-risk populations, such as pregnant women or those with compromised immune systems, who have been advised to avoid leaving home as much as possible. We ask our non-senior and non-at-risk customers to please avoid shopping during these times.

Additionally we have free pharmacy delivery: We are offering free same-day and next-day delivery of prescriptions to patients through at least May 1. Safeway stores are also raising funds for local food banks.

Hope this helps.

Best,

Kris

Kristine J. Staaf
Sr. Director of Public Affairs/Government Relations
Denver Division
303-843-7672 (office)
<http://www.lakecountycolorado.com/humanservices/>